

CISD Information Systems
Enterprise Connect: Connection Settings

Issue: Users cannot login to Enterprise Connect.

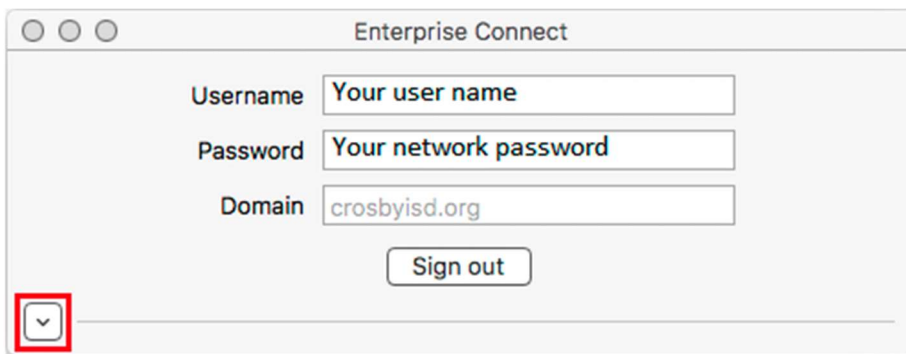
Insight: Must follow proper conventions to login to Enterprise Connect.

Resolution: Perform the following:

1. Open Enterprise Connect (icon with a circle with a key inside):

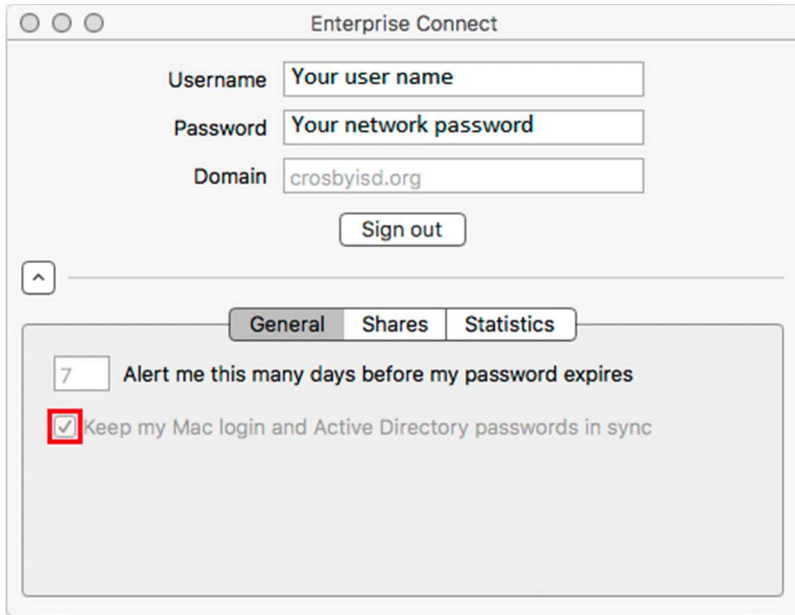


2. A dialog box will appear:

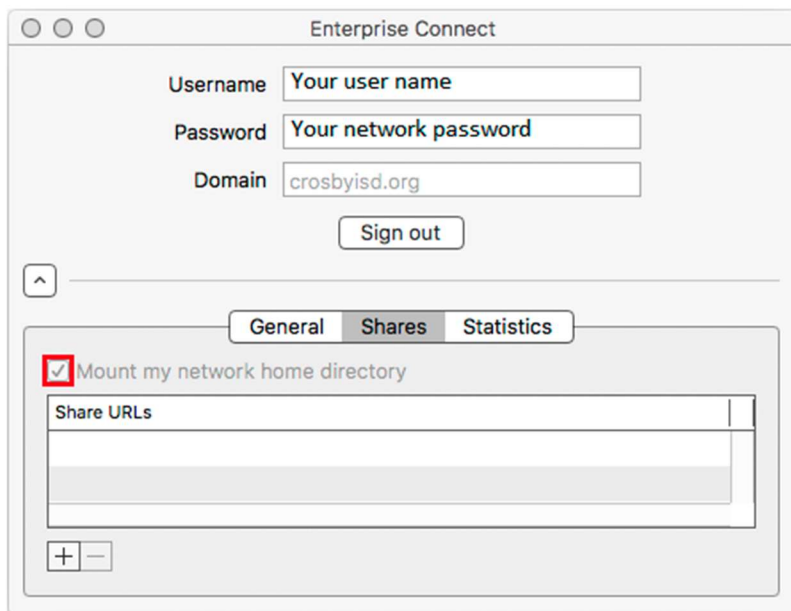


Enter your username (for example, John Doe's username is jdoe), password, and domain (**crosbyisd.org**) as illustrated above. Once that is entered, click on the down arrow in the bottom left of the dialog box.

3. In the General section, put a checkmark in “Keep my Mac login and Active Directory passwords in sync”:



4. In the Shares section, put a checkmark in “Mount my network home directory”:

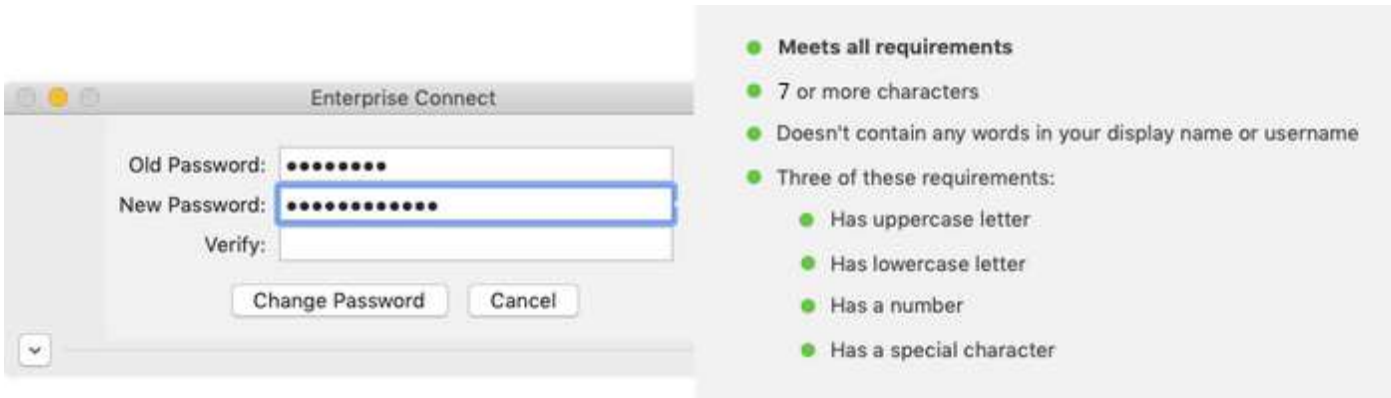


5. Finally hit the “Sign In” button in the middle of the screen (just below where you entered crosbyisd.org). Your network home directory should appear on your desktop.

6. (Optional) To update your CISD password using Enterprise Connect, select *Change Password* from the Enterprise Connect icon in the menu bar:



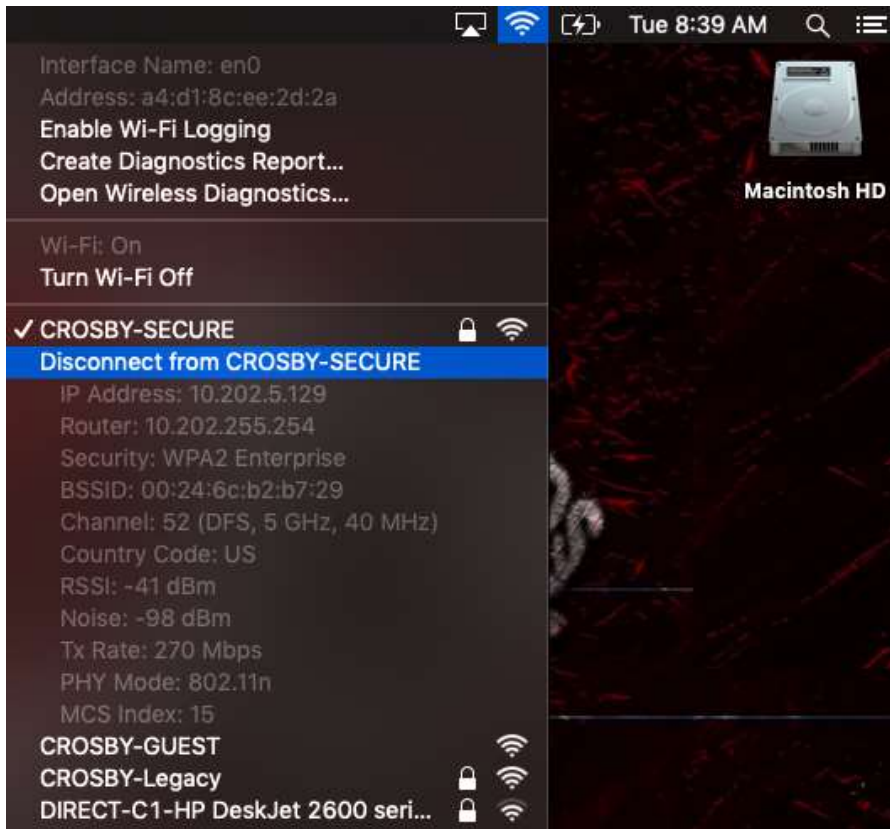
7. Fill out the dialog box with your old and desired new password. Keep in mind that you cannot use the last four passwords. New passwords need to be at least seven characters with a mix of upper/lower case letters, numbers, and special characters:



8. After filling out the above dialog box, press *Change Password*. A message should appear indicating it was successful:



9. After successfully updating your password, you will need to disconnect from the wireless network and reconnect using your new password. To do so, press and hold the ALT key while clicking on the wireless icon on the top right:



10. Choose "Disconnect from CROSBY-SECURE".
11. Your system should disconnect from the wireless network after a few moments.
12. Click on the wireless icon again (without holding down the ALT key). Select CROSBY-SECURE. A dialog box should appear asking for username and password.



Enter your username and updated password. Your system should reconnect to the wireless network after a few moments.